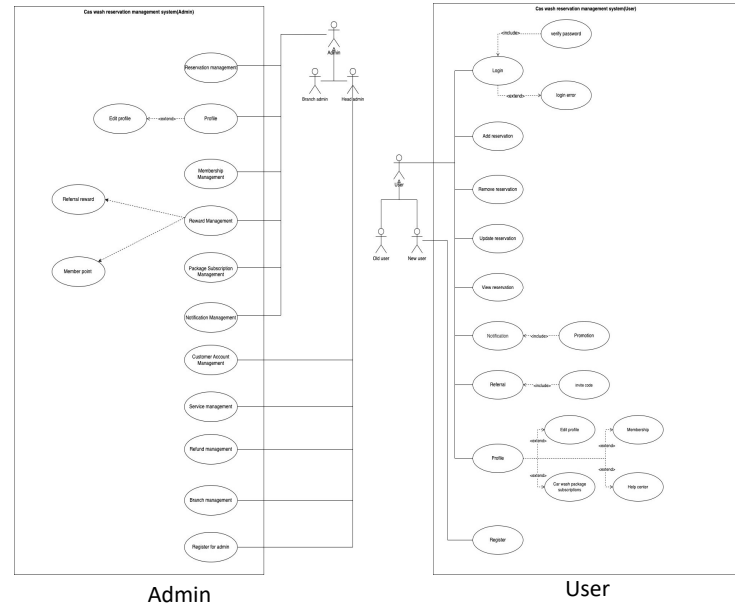# Car Wash Reservation Management System

Background Research:

- Most of the car wash companies do not have a reservation management system to manage their customers reservation efficiently.
- Customers' reservations are still made physically at the car wash centre while details of their reservations are kept physically using paper which causes high possibility of errors and low efficiency.
- The car wash company doesn't have a perfect membership mechanism to manage the membership system. It's unfriendly for members to view their membership information.
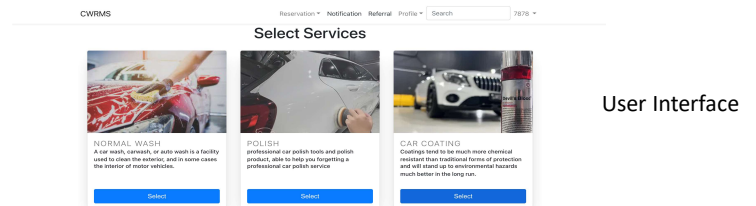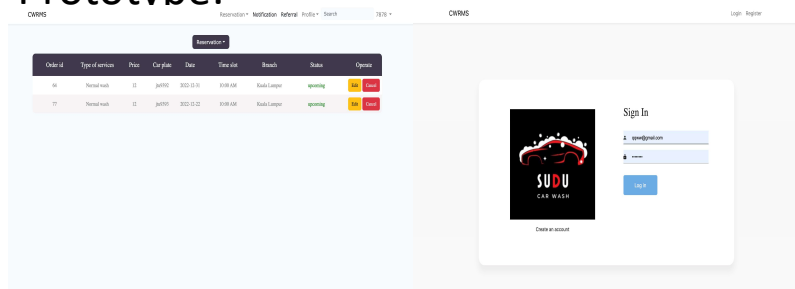
Objective:

- To enhance the management efficiency of car wash company
- To design a reservation system for customer reservation car wash service, check member profile, show the promotion and give benefit to member.
- To test and validate customer satisfaction for the reservation car wash service and whether the car wash shop is suitable for this system.

Technology:

- Mysql
- Laravel

Use Case:

Admin

User

Prototype:

User Interface

Conclusion:

- The appearance of car wash reservation management system will greatly promote the process of customer reservation.
- Car wash reservation management system will improve the relationship between customers and car washing companies

Student Name : Lai Jun Jie

Supervisor : Noor Fatihah Bt Mazlam

https://github.com/B200019A

B200019A@sc.edu.my

+6014-388 6279